ICT Project Guidance

Glossary of ICT Specific Terms:   
Standards

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## Description

A Glossary of common ICT Terms for reference, to establish a common understanding, while reducing duplication of effort in downstream documents.

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## Introduction

## Objective

To develop a common understanding of terms used to deliver services with an ICT component.

# Terms & Acronyms

## ISO/IEEE/RFC ICT Standards & Acronyms

Mature organisations optimise their operations while following certifiable standards that can be endorsed.

#### ISO-26515:2018



: standard for developing systems in an Agile manner.

See also ISO/IEC 19501:2005.

#### ISO-42010

* : Standard for defining the structure of SADs.

#### ISO-19505-2

* : Standard for defining *Unified Modelling Language*, a diagramming methodology.

#### ISO-25010

* : Standard for defining the Qualities of a System. See 25012.

#### ISO-25012

* : Standard for defining the Qualities of the Data a system manages.

#### ISO-25022

* : Standard for defining the Experience of using a system.

#### RFC-2119

* : key words to define Permission, Recommendation, Obligation, or Prohibition Requirements.

#### ISO-14143

* : Function size measurement standard for estimating effort required in *Work Items*.

Appendices

Appendix A - Document Information

### Images

### Tables

### References

**There are no sources in the current document.**

### Review Distribution

The document was distributed for review as below:

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### Audience

The document is technical in nature, but parts are expected to be read and/or validated by a non-technical audience.

### Diagrams

Diagrams are developed for a wide audience. Unless specifically for a technical audience, where the use of industry standard diagram types (Archimate, UML, C4), is appropriate, diagrams are developed as simple “box & line” monochrome diagrams.